



**INDUS AVIATION**  
SYSTEMS LLP



# SLATrack – Compliance Management Tool

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# Need of tracking service levels...

- The Facility Management Contracts are changing from Number of People based to **Service Level Agreement (SLA)** based contracts.
- This results into the **minute tracking** of your work force as well as **improved productivity** to get the maximum work done with less man power.
- SLA Based working also provides the client the tool to track the tasks very minutely effectively **reducing the billing/payments cycle**.
- We have built the **cloud based solution** with **Mobile interface** which allows you to track these SLAs very effectively.



# Current practice of tracking compliance

- Current practice is to have the sheet of paper put it on the back of the door
- The task completion date and time is written on the sheet
- The sheet is changed every day and kept in record
- The data is then entered into the excel sheet and attendance is analyzed
- The billing is based on the service level agreement signed between vendor and client
- Since the margins are very small in FMS business, the delay in the payment has pressure on the finances



# Trustworthiness of the task done

- Since all records are paper based, date and time can be written retrospectively
- The assigned person may not do the job and someone can write the information
- The status of the previous dates can not be verified by supervisor or the stakeholders.
- The SLA review is depend on the data fed into the system.
- Runtime correction is not possible for meeting the compliance if the previous compliance is not upto the mark



**Solution to these concerns is**



# **SLATRACK-TODO**

## **A compliance management tool**



**For demo enquiries – Call +91 77 2001 9481/3/5 Email : sales@indusaviation.com**



# Industries where SLA Track is preferred...



Asset Managements

Facility Management

Hospitals

Manufacturing – Bins Tracking

Malls and High Rise

Pipeline Tracking

Security/Guard Monitoring

Banks and ATMs



Keeping the premises unhygienic even after the right contract in place affects the customer experience



**Our esteemed clients spread across all the industry verticals and the list is still growing...**



**Facility**



**Field Service**



**Resorts**



**Transportation**



**Public Services**

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# Components of SLATrack package



## Device

Portable NFC or QR Enabled device that records sensor data and communicates with Portal for updates



## Sensors/Cards

NFC or QR Printed cards that can be installed very easily and form the checkpoints



## Web/Admin Portal

Centralized view to see SLA Compliances on a daily, weekly and monthly basis



## Mobile App

The stripped down version of the Admin/Web portal where the senior management can view the various reports

## Reporting Portal

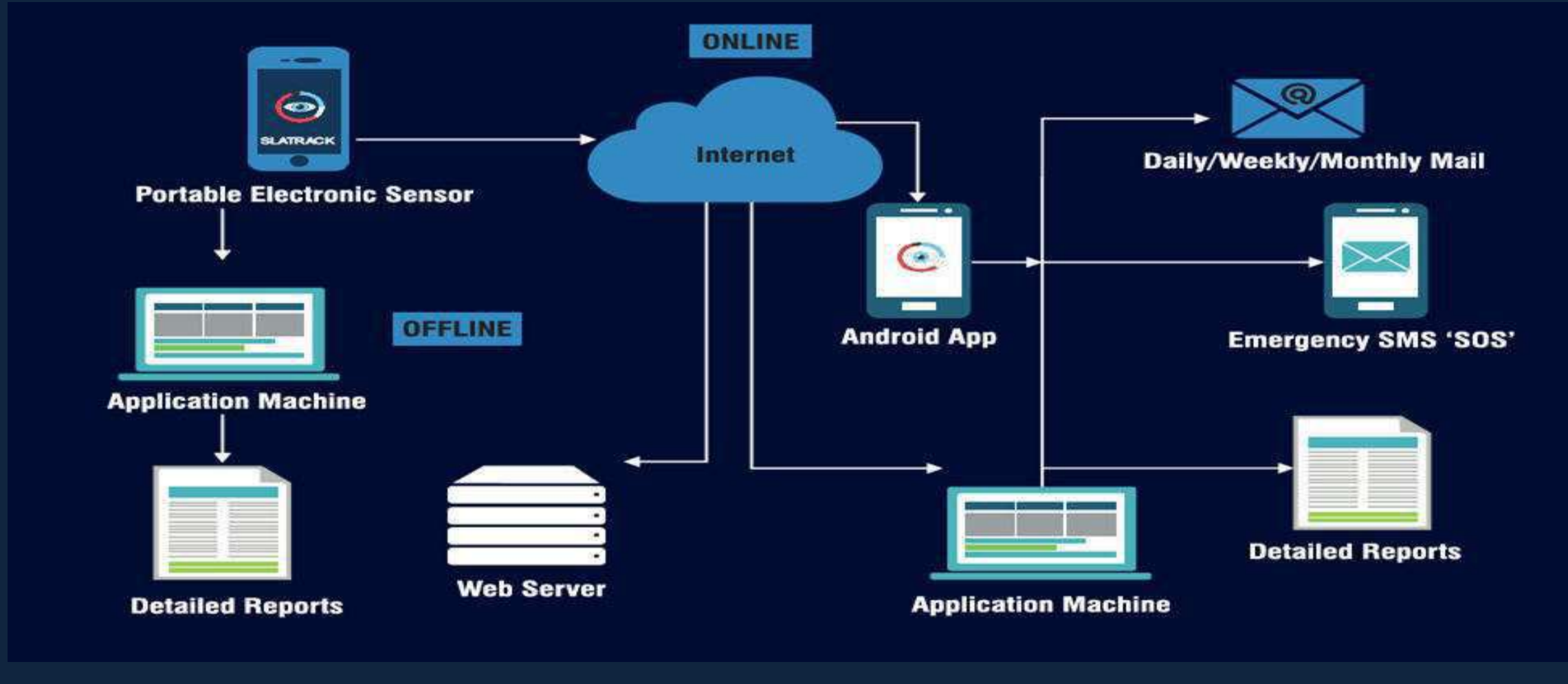


## Mobile Application





# How SLA Tracks works...



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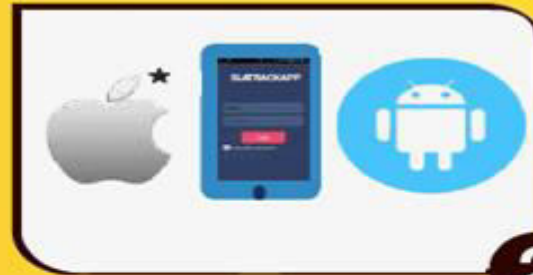


# SLA Track works in Online as well as Offline mode.



1

Fix Checkpoints on strategic locations



2

Login to SLATRACK App



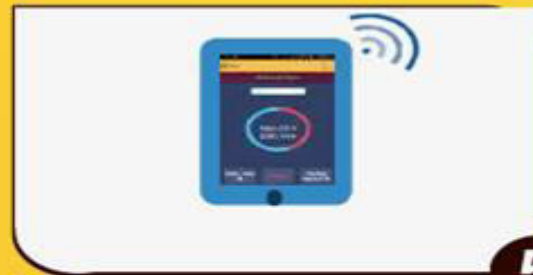
3

Show the device to the checkpoint



4

Enter the facility code using keypad



5

Data sent to server automatically



6

View Real Time reports on PC or App



Organization: Indus Aviation PUNE  
 Sub Validity: 09/30/2019  
 User Name: Karan Greens  
 Reader Status: CONNECTED

Org Status: ACTIVE | Sub Type: EVENTS | Sub Status: ACTIVE

4 Completed Tasks | 12 Missed Tasks  
 16 Expected Tasks | 25.00 % Compliance

0000 Pending upload | **UPLOAD**

SOS

12:27 | 82% battery

0002 Reader Status | CONNECTED

- ANDHERI ATM 003
- CSTM ATM 004
- BANDRA ATM 001
- DADAR ATM 001
- FORT ATM 001

SCAN | **UPLOAD TO SERVER**

12:27 | 21% battery | 08:21

0000 Reader Status | CONNECTED

SCAN | **UPLOAD TO SERVER**

0000 Reader Status | CONNECTED

- ANDHERI ATM 003
- CSTM ATM 004

Please select tasks you have completed

- AC CLEANING
- THRASH CLEANING
- CASH CHECK

**DONE**

SCAN | **UPLOAD TO SERVER**

22% | 08:08

Upcoming Tasks Summary | **REFRESH**

TODAY | THIS WEEK | THIS MONTH

- Plating Front Side Indus : Meter Reading  
Planned Date : 21-Apr-2019 18:04:23
- Plating Front Side Indus : Clean Room  
Planned Date : 28-Apr-2019 16:04:21
- Plating Front Side Indus : Clean Room  
Planned Date : 29-Mar-2019 16:04:21
- Plating Front Side Indus : Clean Room  
Planned Date : 19-Mar-2019 16:04:21
- Plating Front Side Indus : Clean Room  
Planned Date : 09-Mar-2019 16:04:21

SOS

22% | 08:09

Task Summary | **EVENT LIST** | **REFRESH**

Pending Tasks | Complete Task

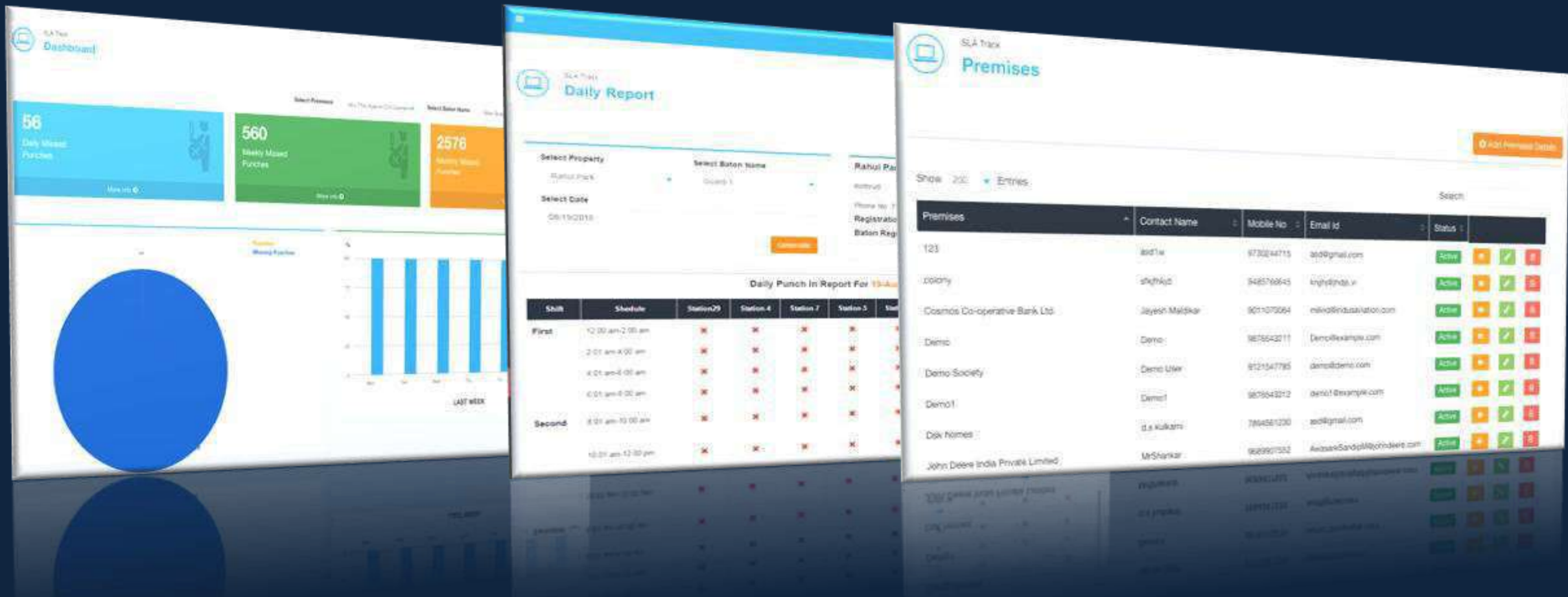
Clean Room

Meter Reading

SOS



# SLATrack Web – Provides the entire picture of your organization tasks.



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# SLATrack Web – Provides the entire picture of your organization tasks.

Select Parameters:

Select Facility: Fort Branch

Select Checkpoint: ANDHERI ATM 003

Organization: XYZ Bank Ltd

Location Near BSE Building  
Phone No: 7720019481  
Email: sales@indusaviation.com  
Organization Type: Industrial  
Contact Name: Nalin Bhargava

Dashboard View Test

Daily Compliance Chart

Pending 100

Today's Pending Tasks: 34/08/2021

Monthly Compliance Report

Weekly Compliance Chart

Organization: XYZ Bank Ltd

Facility: Fort Branch

Location Near BSE Building  
Phone No: 7720019481  
Email: sales@indusaviation.com  
Organization Type: Industrial  
Contact Name: Nalin Bhargava

Location Fort  
Phone No: 7720019481  
Premises Registration: 15-May-2019  
Device Registration: 16-May-2019  
Subscription Expiry: 31-May-2020

Report of task status for CSTM ATM 004

Show: 1 entries

Sr.No.	Planned Date	Finish Date	Finish Time	Status
AC CLEANING				
3	22-Aug-2019 16:33:51			PENDING
4	22-Aug-2019 16:33:51	20-Aug-2019	16:33:51	COMPLETED
8	05-Jun-2019 15:36:14			PENDING
10	05-Jun-2019 15:36:14	05-Jun-2019	15:36:14	COMPLETED
11	05-Jun-2019 17:36:14	05-Jun-2019	17:36:14	COMPLETED
CASH CHECK				
5	07-Jun-2019 15:04:51			PENDING
6	07-Jun-2019 13:04:51	07-Jun-2019	13:04:51	COMPLETED
7	07-Jun-2019 13:04:51	07-Jun-2019	13:04:51	COMPLETED

Report of task status for ANDHERI ATM 003

Show: 1 entries

Sr.No.	Time	AC CLEANING	THRASH CLEANING	CASH CHECK	WRETOR CHECKUP	Performed by	Status
1	00:00:00	NA	NA	NA	NA		PENDING
2	01:00:00	NA	NA	NA	NA		PENDING
3	02:00:00	NA	NA	NA	NA		PENDING
4	03:00:00	NA	NA	NA	NA		PENDING
5	04:00:00	NA	NA	NA	NA		PENDING
6	05:00:00	NA	NA	NA	NA		PENDING
7	06:00:00	NA	NA	NA	NA		PENDING
8	07:00:00	NA	NA	NA	NA		PENDING
9	08:00:00	NA	NA	NA	NA		PENDING

SLATRACK

Dashboard | View Checkpoint List | Today's Todo List | Week List | Month List

Compliance Checklist for Asset - ANDHERI ATM 003

Organization Name: XYZ Bank Ltd

Facility Name: Fort Branch

Asset ID and Location: ANDHERI ATM 003

Date of Reporting: 14 Aug 2021

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# SLA Track – Technical Details...

- Android based **Mobile Client** and **Cloud based** web admin panel.
- Supports **NFC** as well as **QR Code**. NFC cards can store 1K to 10KB of data.
- **No CAPEX** required as most of the staff uses Android based Smart phones.
- Infrastructure needed are only the **NFC/QR** Cards
- **Easily customizable** web interface to any Industry.
- App works on three modes - NFC, QR Codes and Beacons
- The **finger print sensor** is integrated ensuring the same person who has assigned the job is performing his duty



# Benefits you get with this implementation...

- Cloud Platform for storing data – Scalability is not an issue
- Mobile Based application – Currently supports Android.
- As its mobile based – feature capability enhancement is very easily done
- There is no capital expenditure as existing cell phones can be used with or without finger print sensor
- In case of Advance features like NFC where the storage is needed – NFC phone can be purchased
- This Mobile app also allows you to capture the non compliance as various level which brings the client confidence in your services.
- Various reports generated out of this solution reduces the billing cycle tremendously as the compliance report is available on a click of a button.
- Provides "Proof of Presence" by security personnel who patrol assets.
- Increases accountability of agencies/security
- Increases Productivity of force deployed
- Proactive step for increased security
- Possibility of SLA driven model to work in challenging environment.
- No investments in supporting systems
- Same device can be used for preventive maintenance data recording
- The device can help Auditors to do efficient audits
- Service levels - access of reports to both service provider and receiver.



# Large Facility Management using SLATrack

## Concerns

- Can I track House Keeping's daily activities?
- Does my housing keeping staff doing their duty properly?
- Is Maintenance Schedule of my assets really followed?
- How can I measure performance of House Keeping Staff?
- Do they really help in reducing my utilities cost?
- How can I get work status reports House Keeping staff?

## SLA Track Benefits

- Facility to arrange time schedule of punches
- Send Emergency messages to concern authority
- Make random schedules for supervision.
- Checking of housekeeping services

## Common Events

- Common area floor cleaned
- Porch floor area cleaned
- Staircase cleaned
- Elevator cleaned
- Elevator fan and lights working
- Common area lights and fans working.
- Dustbin cleaned
- Toilet cleaned
- Carpet cleaned





# Hospitals Management using SLATrack

## Concerns

- Does the patient gets prescribed medicines on time?
- Does they report correct observations to me?
- Do Resident Doctor follow their daily scheduled rounds?
- Make random schedules for supervision.
- Checking of ICU Centre & monitoring security guard.

## Common Events

- Hospital floor cleaned.
- X-ray machines working
- Suction machines working
- Bed sheets cleaned
- Heart rate monitors working
- ECG machines working
- Lights working and ON.
- A/C Working and ON.
- Inverter working and ON.
- CCTV camera's working and ON.
- Oxygen cylinders available
- Stretchers available
- Sterilizing equipment available
- Fire extinguishers available.



# Hotels and Malls management using SLATrack

## Concerns

- Are the security areas manned properly?
- Does they report unwanted events to me?
- Will the guard awake all the time and takes care of my assets?
- Is my hotel housekeeping staff doing its tasks on time

## Common Events

- Common area floor cleaned
- Porch floor area cleaned
- Staircase cleaned
- Elevator cleaned
- Elevator fan and lights working
- Common area lights and fans working.
- Bed sheets/Blanket/Pillow Covers changed
- Towels/Napkins/Toilet papers changed
- Bathing soap/shampoo/hand wash replaced
- Dustbin cleaned
- Toilet cleaned
- Carpet cleaned
- Drinking water jar and water glasses replaced



# SLATrack for Banks

## Concerns

- Are the security areas manned properly?
- Does they report unwanted events to me?
- Will the guard awake all the time and takes care of my assets?

## Common Events

- Lights working and ON.
- A/C Working and ON.
- Inverter working and ON.
- CCTV camera's working and ON.
- Fire extinguishers available.
- Floors are cleaned
- A/C is working & ON
- Lights ON
- PC's , Laptops, Servers ON
- Internet Connection ON
- CCTV Camera's working & ON



# Get in touch with us...

**FOR DEMO & PILOT- FEEL FREE TO CONTACT US AT**

**CALL 7720019481/84/85**

Website : <http://www.slatrack.com>

Portal : <http://web.slatrack.com>

For demo login – send email to [indus.slatrack@gmail.com](mailto:indus.slatrack@gmail.com)

For demo enquiries – Call +91 77 2001 9481/84/85 Email : [indus.slatrack@gmail.com](mailto:indus.slatrack@gmail.com)





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## Thank You

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